

Commissioners  
Arizona Corporation Commission

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Dear members of the Arizona Corporation Commission,

Docket Number: E-01345A-16-0036 & E-01345A-16-0123

The proposed APS rate hike is unfair to customers who try to conserve energy. I am a long-time APS customer and I am writing to urge you to say no to the proposed APS rate hike.

As an APS customer, the need for APS to invest in costly generation, transmission and distribution is reduced when I reduce my electricity use. However, if APS increases its monthly fixed fee, consumers who work hard to conserve energy and be more energy efficient can't do anything to reduce that fee. That isn't fair. Please oppose any increase to the basic service charge.

Please also vote no on mandatory residential demand charges. I appreciate that the Commission did not approve these charges in its recent decisions on the UNS Electric and TEP rate cases. Please continue that trend. Charging consumers for the maximum amount of demand used in only one hour of the month is likely to increase what consumers pay each month and decrease incentives to reduce energy use.

Please say no to unfair utility charges.

Sincerely,

MS. Sue Ordway  
1645 E. Appalachian Rd.  
Flagstaff, AZ 86004

Arizona Corporation Commission

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